

Utilization Review and Quality Assurance for the Chiropractic Specialist

- **acquire clinical skill sets for Document Review and Reporting**
- **evaluate outcome assessment treatment plans and ADLs**
- **The subspecialty of utilization management**

Utilization Review

Quality Assurance

For The Chiropractic Specialist

Overview

Significant responsibility is assumed when performing peer/utilization review activities. Examiners, who are not involved with the person's care, perform document reviews in order to determine medical necessity and/or to clarify non-medical issues. These reviews vary in format, examiner role, complexity, specifics of the case, tasks that are requested, and the issues involved. The examiner's opinion and report must reflect specific utilization management training (education, knowledge, expertise, experience, skill sets), quality of the document review process, and address in a clear and defensible manner the questions posed. The examiner's report has a health, financial and social impact on the examinee, the requesting client or vendor and many other participants. The utilization management process is a high risk portion of practice due to the adversarial environment surrounding the issues addressed.

The demand for impartial examiners with adequate training in peer/utilization review activities is increasing. Television investigative reports such as the NBC Dateline "Paper Chase" series, state legislative educational requirements (MO, KY, KS), and registration and certification of vendors and insurance carriers has placed a greater emphasis on examiner certification. **This program is based on the job task analysis published by the American Board of Chiropractic Consultants (ABCC).**

The peer/utilization review requirements for Missouri, Kansas and Kentucky are included in this course co-sponsored by the National University of Health Sciences, College of Professional, Graduate and Continuing Education. In addition, the educational requirements for eligibility to take the ABCC national certification examination include these peer/utilization review specific sessions.

Practitioners obtaining these credentials will be well-equipped to enter the challenging subspecialties of claims, peer and utilization review, precertification, outcome assessment, report writing, case law review, literature searches, treatment plan formulation, document review, and guideline development and application. Additionally, these are the qualified examiners the third party payor organizations and defense attorneys are seeking subsequent to the Daubert decision. They need to provide assistance in assessing medical necessity, document review, determining adequate documentation, and addressing complex medicolegal and contractual issues.

Extension assignments will be distributed to assess the participants' understanding of the concepts presented during the didactic portion of the session. These assignments help fulfill the minimum required educational hours.

The American Board of Forensic Professionals (ABFP) requires the same core requirements as the ABCC. Advanced standing from the ABCC for these sessions is available for those who have taken and successfully passed the ABFP examination. The ABCC examination is usually held in the fall. It is strongly recommended that the entire program be completed by those who want to sit for the ABCC national certification examination.

Course Chairperson

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To register, send completed registration form and payment, made payable to the "ABFP," or call (520) 323-2888 or fax (520) 323-9102 to register with a credit card.

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IMPORTANT

Every attempt is made to offer this program as publicized. However, the NUHS Postgraduate Division reserves the right to adjust program dates, location, times, instructors, etc., to accommodate unexpected faculty or student needs and cancel due to insufficient enrollment. **For this reason, we do not recommend at-the-door registrations without prior confirmation of seminar status.** Attendance will be limited, register for the program prior to making hotel and travel arrangements—NUHS Postgraduate Division 630/889-6622 or 6623. NUHS is not responsible for any expenses incurred by registrants due to program adjustments or cancellation. **If license renewal credit is needed, please inquire if this course is approved for your state.**